This job aid provides instructions for when a user receives an error while changing the charge account during the requisition creation process.

Instructions for Changing the Charge Account during Requisition Creation Process

If you receive an error that indicates during the requisition creation process that the flexfield failed you should follow the instructions below for correction. The exact error is indicated below

‘The flexfield listener failed while getting the value for segment Context Value from column ATTRIBUTE_CATEGORY of the descriptive flexfield with application short name PO and name PO_REQ_DISTRIBUTIONS. Please contact your system administrator. The exception error message was: java.lang.NullPointerException.’

1. Hit the back button on the browser after the code has been chosen.

2. The code will remain, while the error has been corrected. Click ‘Apply’ to commit the changes and continue with the check-out process.